

Asutosh Acharya

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Proactive and motivated individual looking for a Software Testing position to use experience in coding and engineering, while making a significant contribution to the success of the company.

PROFESSIONAL EXPERIENCE:

KYC Hub/OBSESSORY ONLINE SERVICES **Quality Assurance Engineer** **Oct 2019- Nov 2020**

KYC Hub deals with risk-based smart database to significantly reduce compliance costs or and make customer due diligence straightforward and seamless. Obsessory, as an organization deals with concentrating all the fashion websites at a single place so as to make the user experience easier to browse through the products.

Responsibilities:

- Consolidated and analyzed the **product requirements and evaluated** it so as to streamline the user experience.
- Maintained **Click up** so as to keep a track on work progress and issue fixes
- Coordinated with the team to **raise issues and get them resolved** to upheld the product standard and purpose
- Implemented **Java and Selenium Web Driver** to gather data from various websites to accumulate them.
- Conceptualized **POST and GET method** to validate the response from the APIs.
- Formulated the **Login and Registration APIs** using Rest Assured Framework and verifying the responses
- Undertook various **Ad-hocs jobs so as to streamline the client experience** and resolve any issues faced by them.
- Addresses and moderated **KT sessions for QA dashboard** to eliminate duplicate records for Entity Resolution.

ETECH Global Services

Customer Experience Specialist

May 2017– April 2019

Etech is a servant leader organization providing superior customer experiences and innovative solutions which enable our clients to build stronger brands, strengthen customer relationships.

Responsibilities:

- Responding to customer queries in timely and accurate way, via chat and identifying the customer needs
- Acknowledging customers concern and providing solution at the earliest
- Helping customer to make a decision with regards of the services

EDUCATION

Year	Degree/Certificate	Institute/School, City	%/CGPA
2017	B.TECH(EC)	Synergy Institute of Engineering and Technology, Dhenkanal	7.32/10
2013	XII(CBSE)	ODM Public School, Bhubaneswar	66.67 %
2011	X(CBSE)	D.A.V Public School, Jagganath Area, Dera, Angul	87.40%

ACADEMIC CERTIFICATIONS:

- Conceptualized Advance Telecom System course conducted by BSNL 2016
- Consolidated V.L.S.I Design Technique on Semiconductors organized by CTTC, BBSR 2015

SEMINAR AND PROJECTS

- Illustrated the detection of Mobile Devices in prohibited Area with the help of ICs
- Presented a paper on “**Smart Antennas for Wireless Communication System** ” in a seminar on Recent Trends in Antenna Design conducted by S.I.E.T, Dhenkanal

EXTRA-CURRICULAR ACTIVITIES

- Appreciated for the excellent service and awarded **Rajya Puraskar** in Scouts And Guides 2010

OTHER INTERESTS

- Keen interest in **cooking** and going on **long road trips**